

## Siteworks Terms and Conditions

### General Terms for the Provision of Site-works

We, TIGA Ltd (Company Registration Number SC589798), and you have entered into an agreement for the provision of certain site-works services. These terms, together with any quotation document and service schedule, form the full Agreement between us.

#### 1. DEFINITIONS

All key terms are defined clearly in this section, including terms such as “Agreement,” “Charges,” “Site-works,” “Service Schedule,” and “VAT.”

#### 2. COMMENCEMENT AND DURATION

2.1 The Agreement begins once we receive your payment. It continues until the site-works are completed, as confirmed by written notice from us.

2.2 You confirm you have the right to enter into this Agreement for each site and no other party’s consent is required.

2.3 We will not start work, procure materials, or engage subcontractors until:

- (a) We’ve received full payment of the Charges (plus VAT);
- (b) You’ve obtained all relevant licences and consents; and
- (c) You’ve secured any necessary planning permission.

#### 3. OUR OBLIGATIONS

3.1 We will deliver the site-works using reasonable skill and care.

3.2 Performance dates are estimates only. Time is not of the essence.

3.3 We will follow your site safety rules if provided in writing in advance.

3.4 We are not responsible for activities such as trench reinstatement (except on highways), obtaining permissions, ducting, scaffolding, or restoring decorative finishes unless specifically agreed.

#### 4. YOUR OBLIGATIONS

You must:

- Have a supply agreement in place for meter works.
- Provide safe, unobstructed access to the site.
- Share required documents and consents.
- Prepare the site, including any necessary groundwork.
- Inform us of health and safety policies.

#### 5. COMPLETION OF THE SITE-WORKS

We will notify you by email when the work is complete. Meter ownership remains with us or the installer.

## 6. CHARGES AND PAYMENT

6.1 You must pay the full quoted price (plus VAT) in advance. Time for payment is essential.

6.2 You must pay all amounts invoiced, without deduction or set-off, unless you are making a valid deduction under the Construction Industry Scheme.

6.3 We won't begin work until we receive full payment.

6.4 You're responsible for all taxes and levies related to the site-works.

6.5 We can use any money you pay to cover outstanding debts.

6.6 We may invoice you for extra charges, including:

- Costs from breaches of the Agreement;
- Subcontractor costs;
- Missed appointments;
- Abortive visits if cancellation notice is under 48 hours;
- Administrative time if you delay our work.

## 7. CHANGES TO THE AGREEMENT

Any party may propose changes in writing. We'll provide a revised cost and timeline. No changes are binding unless agreed in writing.

## 8. CONFIDENTIALITY

You agree to keep our business and technical information confidential.

## 9. LIABILITY

9.1 We are fully liable for death, personal injury due to our negligence, and fraud.

9.2 We are not liable for indirect or consequential losses.

9.3 Our maximum liability is the lesser of £100,000 or the total Charges.

## 10. CREDIT SCORING

We may use credit reference checks to assess your ability to pay.

## 11. ENDING THIS AGREEMENT

11.1 The Agreement ends once the site-works are complete unless terminated earlier.

11.2 We may end the Agreement at any time with 30 days' notice, or immediately if you become insolvent or we are legally unable to perform.

11.3 You may end the Agreement with 30 days' notice or immediately under similar insolvency/legal circumstances.

11.4 If you cancel for any reason:

- You must pay a cancellation charge of 50% of the total fee or £180, whichever is greater;
- For jobs under £1,000:
  - You may cancel with 24 hours' notice if no installation date has been confirmed;
  - You may cancel with 48 hours' notice if a date has been confirmed.
- You must also pay for work completed and committed subcontractor costs.

## 12. FORCE MAJEURE

We're not liable for delays due to events beyond our control (e.g. natural disasters, strikes, utility failures).

## 13. GENERAL TERMS

Changes must be in writing. If any part of the Agreement is invalid, the rest remains enforceable.

## 14. DISPUTE RESOLUTION

We'll try to resolve disputes amicably. If unresolved, we'll follow mediation before court action.

## 15. GOVERNING LAW

This Agreement is governed by the laws of England and Wales.

## 16. DATA PROTECTION

We comply with all relevant UK data protection laws. You confirm you have consent to share any personal data provided to us.